

CURRICULUM - VITAE

ROHIT

Address:-Shivnagar, Katai Mill, Partapur

Distt - Meerut, UP 250103

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CAREER OBJECTIVE

To become a part of **progressive, growth oriented** organization where my **abilities and knowledge** will be optimally utilized. I am looking for a **challenging environment** that encourages **continuous learning**, provides **exposure to new ideas**, and stimulates **personal and professional growth**.

ACADEMIC QUALIFICATION

- **Intermediate Passed from U.P. Board Allahabad.**
- **High School Passed from U.P. Board Allahabad.**

COMPUTER KNOWLEDGE

- *Basic Computer Knowledge*

EXPERIENCE

- **Reliance Trends (Reliance Retail Ltd.) from Feb 2017 to Till date as Shopprix Mall, Meerut.**

JOB RESPONSIBILITIES

- **Be personally available to customers.**
- **Ensure that the Customer queries and Complaints are resolved immediately.**
- **Recommend and implement R ONE privilege card for the clients.**
- **Recommend and implement systems relating to best practices in customer service management.**
- **Discuss/Highlight customer feedback for appropriate actions.**
- **Build Relationships with customers.**
- **Encourage the team for customer service par excellence.**

COMMUNICATION SKILLS

- *Positive Thinking.*
- *Empathetic listener*
- *Good Common Sense*

Personal Details:

Father's Name : **Mr. Satish Kumar**
Date of Birth : **29/03/1998**
Nationality : **Indian**
Marital Status : **Unmarried**
Gender : **Male**
Languages Known : **English, Hindi**
Hobby : **Travel. & Listen Music.**

Declaration:

I present my resume as the first step in exploring the possibilities of the employment with your organization. I also declare that all the above information is true to the best of my knowledge.

Date:

Place:.....

(Rohit)