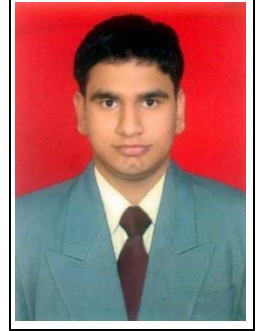


RESUME



SATYARANJAN PATI

Mobile No: 08895054406

[E Mail:spati63@gmail.com](mailto:spati63@gmail.com)

CAREER OBJECTIVE:-

Seeking to obtain a responsible position in logistics management where my skills, knowledge and experience will be contributed towards the improvement of the company. My innovative ideas and active personality should assist me a lot in adding to the company's growth.

EDUCATIONAL QUALIFICATION:-

Year	Degree Awarded	Name of the Institute	Percentage
2016	B-Tech in Mechanical Engineering	Sophitorium Engineering College, Khurda (University: BPUT, Odisha)	7.98 CGPA
2013	Diploma in Mechanical Engineering	MITS Institute of Polytechnic, Rayagada (University: SCTE & VT, Odisha)	73.35
2010	Class 10 th	Govt. High School Mathili, Malkangiri (Under Board of Secondary Education, Odisha)	68.66

EXPERIENCE:-

1. Presently Working as a Customer Service Associate At **Gati Kintetsu Express Pvt. Ltd.**

RESPONISIBILITY:-

1. Build sustainable relationships of trust through open and interactive communication
 2. Identify and assess customers' needs to achieve satisfaction
 3. Keep records of customer interactions, process customer accounts and file documents
 4. Resolve customer complaints via phone, email, mail or social media
2. Working as a Mechanical Site Engineer at **TM IMPEX PVT LTD.** From Dt.24th may 2016 to Dt.23th may 2018. Duration:- 2 years

RESPONISIBILITY:-

1. Providing Technical advice & solving problems on working sites.
2. Managing Parts of Construction Project.
3. Supervising Contracted Staff.
4. Preparing Site Reports and other Official paper works.

LANGUAGE KNOWN:-

1. English- Good in reading, writing and speaking.
2. Hindi- Good in reading, writing and speaking.

TECHNICAL QUALIFICATION:-

- Auto-cad under MSME from CTTC.
- MS-office under Govt. of Odisha.
- Basic Computer course under NATIONAL e-GOVERNACE.

AREAS OF INTREST :-

- To exceed the expectations of the organization and achieve customer satisfaction
- To contribute my customer service skills in solving complex customer problems

STRENGTH :-

- Practical experience in logistic management.
- Ability to solve customer's problem.
- Ability to maintain good relationships with partners and customers.
- Willingness to achieve tight deadlines by working hard.
- Possess strong leadership skills with superb time management skills.
- Ability to work in stress environment.

PERSONAL INFORMATION:-

- **FATHERS NAME** Dibakar Pati
- **MOTHERS NAME** Ranjita Pati
- **DATE OF BIRTH** 15.06.1995
- **GENDAR** Male
- **LANGUAGE KNOWN** English, Hindi, Odia.
- **MARITAL STATUS** Unmarried.
- **PERMANENT ADDRESS** At - Baladiaguda, P.O. –Mathili, Dist -Malakangiri
State -: Odisha,Pin -764044
- **PRESENT ADRESS** At - Baladiaguda, P.O. –Mathili, Dist -Malakangiri
State -: Odisha, Pin -764044

DECLARATION:-

I hereby declare that the information furnished about me is correct to the best of my knowledge and belief.

Date :

Place :

(**SATYARANJAN PATI**)