

# Siddhesh Shirgaonkar

I am a conscientious person who works hard and pays attention to detail. I am flexible, quick to pick up new skills and eager to learn from others.

## EXPERIENCE

### UBER, HYDERABAD

#### *Senior Operations Consultant*

Mar 2017- Dec 2018

- Worked on almost all sub-functions of supply operations ranging from Acquisition, Quality, Fraud Investigation, Payments Support and Churn management and reduction
- Initiated and developed Ancillary revenue operations in Hyderabad, the first city for Uber and now the product is PAN India currently.
- Ensured effective partner outreach and managed ground level operations, tele-calling team, Stake holders, Vendors and ensured the teams hitting their respective targets.
- Leading the Supply Acquisition efforts for low cost products like Uber Auto and helping with the supply funnel
- Leading the city's Re-engagement team & managing daily operations to maintain a smooth flow of business by getting back the supply into the platform
- Subject matter Expert

#### *Operations Consultant*

Feb 2016- Feb 2017

- Organizing and led various driver engagement programs and appreciation events like UberHEROES, UberSITAREE, UberArtShaala among others to recognize driver partners and their families thereby positively impacting driver sentiment.
- Lead Uber Club events which involved rolling out comms, reviewing applications and finalizing scholarship winners
- Partnered with NGO's for providing driver partner free health checkups, vehicle utilities, vouchers etc.

## EDUCATION

### **Bachelor of Technology-Mechanical**

-JNTU

Hyderabad  
2011-2015

### **Intermediate - MPC**

-Narayana Junior College

Hyderabad  
2011

Dombivli (E)

Mumbai - 421201

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## SKILLS

- Proficiency in Adv Excel
- MS Office
- Team Management
- Stake holder management

## PERSONAL TRAITS

- Self-Motivated
- Team Oriented
- Cooperative
- Energetic

## LANGUAGES

- English
- Hindi
- Marathi
- Telugu

## HOBBIES

- Swimming
- Table Tennis
- Trekking
- Volunteering