

Name: Yugansh Kaushik
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Educational Qualifications:

Year	Degree/Qualification	University/Board/School, City	Percentage/CGPA
2015-18	B.A. Economics (Hons.)	Northcap University (formerly ITM) Gurgaon.	6.2 CGPA (Till 5 th semester)
2015	Intermediate (Commerce): C.B.S.E.	Nav Bharti Public School, New Delhi	82%
2013	Matriculation: C.B.S.E.	Nav Bharti Public School, New Delhi	6.4 (CGPA)

Experience:

<ul style="list-style-type: none"> ▪ Summer Internship (May 2017-July 2017) 	<p>Company: Zomato Media Pvt. Ltd. Location: Gurgaon Position: Associate Customer Delight</p> <ul style="list-style-type: none"> • Help merchants improve service quality by relaying feedback and escalating performance issues. • Handled delayed orders and Customer’s grievances. • Provide feedback to our product and engineering team to ensure the online ordering experience on Zomato is constantly improving.
<ul style="list-style-type: none"> ▪ Internship (Dec 2017-March 2018) 	<p>Company: Birdhouse Location: Gurgaon Position: Business Development (Sales-Marketing and Operations)</p> <ul style="list-style-type: none"> • Tie-up with associates • Social Media Marketing • Lead Generation, filtering it to a different aspect • Basic Graphic Designing • Visit properties and converting the leads • Managing Co-Working space for workcation.in • Managing Saadi Gali (Food Delivery Service)

Awards/Certifications and Academic Achievements:

- School level Champion and Zonal level Runner-up in Volleyball
- Commerce teacher's foundation secured 70.60%(2014)
- Second runner-up in Cricket Championship in College Sports Fest
- Awarded 1st position in Meditation Training competition
- Academy of Geography Teachers, Delhi secured 70% (2013)
- Participated in Problem-Solving Assessment class-XI:74%
- Participated in 50th United Schools Organization of India conducted all over India
- Participated in Judo championship
- Won Silver medal in Inter School Racing competition

Positions of Responsibility:

- ❖ Volunteer for College Fest 'Arthashastra 2015'
- ❖ Core Member for College Fest 'Momentum 2016'
 - Responsible for overall coordination and event organization
- ❖ Served as an active volunteer in Annual day "Cultural Programme 2014".

Strengths:

- Excellent problem-solving skill
- Self-Starter and Self-motivator
- Keen to learn new-technology and fast learner
- Strong management skills
- Team Player
- Good Interpersonal Communication skills
- Negotiation skills
- Analytical skills

Skills:

- MS Application - Word, Excel, PowerPoint
- Social Media Marketing
- Adobe Spark
- Basic of Google AdWords

References:

Mr. Ateev Bhardwaj - C.E.O. Birdhouse, +91 98996 45859.

Mr. Ankur Agrawal - Team Leader Associate Customer Delight Zomato, +91 99990 74767.

Personal Details:

Date of Birth : 03-12-1997

Nationality : Indian

Marital Status : Single

Languages Known : English and Hindi.

Permanent Address : D-802 Saraswati Vihar, Pitampura, New Delhi, Delhi-110034